



## ***Lifetime Warranty Disclaimer***

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At Custom Design Products, we stand behind what we make. We know that our customers work hard for their money and expect their purchase to hold up to the elements. Because of this, we are pleased to offer our customers a **Lifetime Warranty** on their Mailbox Protector if it were to become damaged under **intended use**.

### **Intended Use Definition**

- The intended use of the Mailbox Protector is to deflect snow, slush, ice, and other roadside debris displaced by passing snow plows away from your mailbox.

### **What does this warranty cover?**

- This warranty covers any defects in material or workmanship under intended use.
- If your Mailbox Protector becomes cracked, chipped, or warped under intended use because of improper material or workmanship, Custom Design Products will send you replacement parts or a new product.

### **How long does this warranty last?**

- As mentioned earlier, we are proud of what we make. We guarantee our Mailbox Protector for the duration of you owning the product.

### **What does this warranty not cover?**

- This warranty does not cover any problem that is caused by conditions, malfunctions, or damage not resulting from defects in material or workmanship.
  - *In other words- If a snow plow blade, vehicle, or vandal physically hits your Mailbox Protector we cannot justify sending replacement parts. The aforementioned scenarios are beyond intended use of the product.*

### **What do you have to do?**

- To obtain warranty service, please contact us by calling (269) 323-7864 (M-F 8:00-5:00 EST) or by emailing us at [sales@customdesignproductsusa.com](mailto:sales@customdesignproductsusa.com). We will ask you to supply a picture of your damaged Mailbox Protector so we can determine the most appropriate solution for you.